

Health and Wellbeing Board

30 November 2016

Report title	Dementia and Care Closer to Home	
Cabinet member with lead responsibility	Councillor Paul Sweet Public Health and Wellbeing	Councillor Sandra Samuels Adult Social Care
Wards affected	All	
Accountable director	Linda Sanders, People Directorate	
Originating service	People Directorate	
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Report to be/has been considered by		

Recommendation(s) for action or decision:

The Health and Wellbeing Board is recommended to:

1. Receive the report on Dementia and Care Closer to Home in Wolverhampton.

1 Purpose

- 1.1 The purpose of this report is to provide Health and Wellbeing Board a report on Dementia and Care Closer to Home in Wolverhampton.

2.0 Background

- 2.1 The needs of a growing number of people with dementia are a high priority challenge for all public sector organisations. The Department of Health (2013) Mandate for 2014-15 required Public Bodies to make measurable progress towards enhancing the quality of life for people with dementia in the areas of diagnosis, treatment and care. Further, NHS England proposed a national ambition that by 2015 two-thirds of the estimated number of people with dementia in England should have a diagnosis, with appropriate post-diagnosis support.

- 2.2 A Wolverhampton Public Health Intelligence and Evidence Team Dementia Review (2014) highlighted the following:

- The 'Putting Dementia on the Map' tool estimates there are 3,600 people living with dementia in the city.
- It was estimated in 2014/15 that 1600+ (45%) people were registered with a formal diagnosis; this was similar to the national average at that time.
- The above figures resulted in approximately 2000 people with dementia living in the city without a formal diagnosis.
- Based on prevalence rates the population of people with dementia living in Wolverhampton will increase by approximately 60 people per year between 2015 and 2020.

- 2.3 In 2015 Central Govt. set a challenge to Councils to reach a diagnosis rate of 67%, this would equate to approximately 2400 people living with dementia in Wolverhampton having a confirmed diagnosis.

3.0 Progress – Joint Dementia Strategy for Wolverhampton 2015 – 2017

- 3.1 The Joint Dementia Strategy for Wolverhampton has six key objectives to deliver integrated dementia services across all pathways and journeys that retains and maintains independent living, raising awareness and an improved quality of response. This includes integrating health and social care services prioritising timely diagnosis and early intervention ensuring people living with dementia are engaged in advanced decisions about future care and treatment enabling them to maintain their independence for as long as possible. These six objectives are:

- Memory Aware Community, Early Diagnosis and Support
- Living Well with a Stable Condition
- Living Well with Complex co-morbidities

- Responding to Changing Needs
- Good Quality Secondary Care when needed
- End of Life



Below is a summary of the progression made since the launch of the Strategy in May 2015 which briefly comprises of the following:

3.2 Memory Aware Community, Early Diagnosis and Support

- Wolverhampton is fast becoming a ‘Dementia Friendly City’, people with dementia and their carers are more engaged with everyday life, living well and are remaining independent for as long as possible
- Wolverhampton Diagnosis rates in July 2016 were 78%
- Activities during the Dementia Awareness Week were extensive with the aim to raise public and professionals awareness
- A contract has been re-issued to Alzheimer’s Society to provide six Dementia Cafes across the city and further such as ‘Pop up Dementia Cafes’ are being run to meet community diversity
- Organisations such as Waitrose have taken the initiative and now run their own Carers Cafes independent of the Council
- The launch of “Smart Posters” in partnership with the University of Wolverhampton was held in May 2016. The evaluation report on this project is due to be received from the University in the late Autumn

3.3 Living well with a stable condition

- Dementia Support – a contract has been re-issued to Alzheimer’s Society to provide Dementia Support Workers.
- Carer Support - a refreshed Joint Carers Strategy has been developed inclusive of all ages with an implementation plan. This will provide opportunities for Carers of People with Dementia to develop a support group. The implementation of the strategy will be overseen and driven by a Strategy Steering Group made up of representatives of both Wolverhampton Council, Wolverhampton Clinical Commissioning Group and Carers.
- Integrated Community Services - a monthly information and advice surgery began on 05 July at the Wednesfield Community Hub.
- The expansion of the Better Care Technology offer across Wolverhampton is an integral part of the city’s ‘Promoting Independence policy’ and the ‘Home First Approach’ to support people to remain independent with the objective of providing Telecare to 3000 new users by 2018

3.4 Living Well with Complex co-morbidities

- A cognitive clinic is being piloted by Consultant Geriatrician on a monthly basis with patients being identified by the RWT Dementia Outreach Service

- A review is underway of Older Adult Day Services provided by BCPFT, i.e. the Groves and the Joint day services at Blakenhall Resource Centre with a view to consolidate activity, possibly from one base and re-investing revenue from the current under activity elsewhere in the community model.

3.5 Responding to Changing Needs

- The preparatory work for a business case for the provision of a central, joint Dementia Hub (or 3 locality based hubs) in Wolverhampton has been developed following research by the multi-agency representatives of the Better Care dementia work stream and through consultation with broader interest groups. This is work in progress. The Dementia Hub will be responsible for ensuring the on-going development of services and interventions providing continued integration by developing a mix and match approach through commissioning arrangements with the public, private and third sector.

3.6 Good Quality Secondary Care when Needed

All patients admitted with a diagnosis of dementia will have an 'About Me' person-centred assessment document commenced within 24-hours of admission:

- Reading group established by RWT being piloted on C22 with plans to roll-out to other wards
- All RWT in-patient, out-patient, specialist teams and community services will have an identified lead professional with the responsibility for ensuring a person-centred approach to dementia care within their departments
- At least 1000 members of Trust will become 'dementia friends' in line with commitment to the Alzheimer's Society's national campaign

3.7 End of Life Care

- The Integrated End of Life care strategy is under development in partnership with the CCG/WCC/RWT/Compton Hospice and Third sector grant recipients.
- There is a Strategic and Operational group with representation from all partners. The strategy focuses on a whole pathway approach to people approaching the end of life and those with Life Limiting Conditions (inc Dementia) although it is not condition specific.

3.8 Immediate areas of focus

- Advanced Care Planning (ACP)
- Earlier identification of people nearing end of life in primary care
- Central Register to hold these patients on with access across all sectors

3.9 BCF Adult Community Care (includes elements of Dementia)

The CCG is currently working with Local Authority under the BCF banner to co locate Community Nursing teams in each locality across Wolverhampton. These teams (Community Neighbourhood Teams) will be wrapped around Primary Care and support the shared care of the local population.

The teams will include:

- District Nursing
- Adult Social Care
- Rapid Intervention Teams
- Reablement teams
- Hospital @ Home
- Plans to include mental health are in development.

To facilitate and pull these together developments are in progress for a shared care record and have purchased a system to bolt on to current systems utilising the NHS number as the unique identifier across all agencies.

These teams will provide the following:

- Case Management of people identified at high risk through risk stratification
- Rapid Response service to avoid admissions to hospital
- Rapid Intervention service to care homes to avoid hospital admissions
- Community Intermediate Care Team (CICT) to provide re-ablement to avoid hospital admissions
- Hospital at home to support early discharge

The services will provide services to the whole population of each locality irrespective of condition, age, gender etc. and then coordinate services so that each person receives person centred care in the community.

4.0 Achievements

Key deliverables from the Strategy	Date
Current diagnosis rate for dementia in Wolverhampton is 78% in comparison to 57% at the launch of the Joint Dementia Strategy in 2015	On-going
Extensive awareness raising took place during the Dementia Awareness Week	May 2016
Contract issued to Alzheimer's Society to provide six Dementia Cafes following a tender process	April 2016
Contract issued to Alzheimer's Society to provide Dementia Support Workers following a diagnosis	April 2016
Smart Posters went live following a launch during the Dementia Awareness Week. The aim of the project is to improve awareness of dementia within the community, public and private sector workforce.	May 2016
A refreshed joint Carers Strategy has been developed providing opportunities for support group	July 2016

specifically for carers of people with dementia	
Assistive Technology has been expanded to support people to remain independent with the objective of providing Telecare to 3000 new users by 2018 which will include people with dementia	On-going
A monthly information and advice surgery has being provided at the Wednesfield Community Hub which will provide evidence of demand, activity and outcomes upon which data future localised and integrated services can be developed	July 2016
DAA continues to engage with citywide stakeholders to develop and implement initiatives to make Wolverhampton dementia-friendly	On-going
The development of Dementia Friends continues across all sectors. Figures for July 2016 showed 6247 Dementia Friends for Wolverhampton	On-going
Engagement with people with dementia and carers will be a continuous process in all areas of development.	On-going

5.0 Financial implications

5.1 The commissioning direction is consistent with the approved Medium Term Financial Strategy; therefore there are no financial implications arising from this report. Any additional actions ensuing from the strategy will be subject to the normal governance requirements, including if appropriate, budget approvals.

6.0 Legal implications

6.1 There are no legal implications associated at this stage with the report.

7.0 Equalities implications

7.1 This report has equality implications and Equality analysis has been undertaken. It will continue to be reviewed and monitored as part of the future implementation plan.

8.0 Environmental implications

8.1 There are no environmental implications associated at this stage with the report.

9.0 Human resources implications

9.1 There are no human resources implications associated at this stage with the report.

10.0 Corporate landlord implications

10.1 There are no corporate landlord implications associated at this stage with the report.

11.0 Schedule of background papers

11.1 None